

Knebworth and Marymead Surgery PPG

Minutes of the Full Meeting 19th December 2017

Knebworth Surgery 7pm

Leader: Mandy Preedy – Minutes: Joy Hall.

Wine and mince pies were much appreciated: many thanks to all who provided them.

1. Present: Graham Fothergill (GF), Gill Bartlett (GB), Dave Bartlett (DB), Tony Stowe (TS), Tony Dollimore (TD), Ken Spooner (KS), Brian Jones (BJ), David Wilkinson (DW), Abi Watkiss (AW), Chrissy Cobbold (CC), Angela Dormer (AD), Mandy Preedy (MP) and Joy Hall (JH)

Apologies: Sharon Kay, Jan Burt, Clive Steele, John Townend.

2. Declarations of Interest – none.

3. Feedback on Pharmacy Meeting held on 29th November. GF/KS

- Saskia from the CCG attended.
- **Lisa's role** as Clinical Pharmacist was defined, especially in dealing with letters from Hospitals about medication, future responsibility for Pathfinders and Care Homes. This should free up GP time. Prescriptions will be processed solely at Knebworth.
- **Return of medication:** pharmacies accept most items for disposal, but sharps and chemotherapy drugs are a separate issue. GF to include this in next newsletter.
- **7 day emergency supply** service will continue.
- **56 day repeat prescriptions** – Pharmacies are not in favour for financial reasons. To be reviewed in six months.
- **Dosettes.** KS said that Chemists cannot refuse to provide this service.
- **Pathfinders:** KS - Lloyds must transfer these to their other branch. The surgery is not in a position to issue so many new prescriptions at this stage.

GF to write to Lloyd's Head Office to express our concern over the closure of Lloyd's chemist on the west side of London Road.

4. Practice update:

A: New Surgery. Work should begin in February/March 2018.

B: Website uptake (JH has produced a leaflet which will be in the Parish magazine in **February**.)

C: Christmas opening hours for surgeries & pharmacies: notices and publicity in place.

D: **Neighbourhood Plan** has highlighted a potential problem for Knebworth Patients wishing to use the Barleyfield Children’s Centre in Woolmer Green. GF and KS are investigating.

E: Decision on **Delegated Commissioning**. The vote on December 6th was 27 for and 26 against. This means that there should be more money available to develop more localised services to meet Patient needs. Possible micromanagement by the CCG might prove to be challenging.

5. **Bridge Cottage**. The flow chart they display on their website and give to new patients to explain when and how to book appropriate appointments was reviewed and a similar one was considered to be potentially helpful for our Patients.
6. **Integrated Care Meeting** held on 6th December. DB referred us to the Nuffield Trust website for more details and to the document issued in March for Herts referring to the Vanguard Project. This was described as a “wish list” and it was decided that we would ask Mark Edwards (see section 7) to say how this was progressing.
7. **Mark Edwards, CCG Public Engagement Manager**, will attend the next PPG Officers’ meeting on January 16th 2018 at 5.30. Questions to him will include:
 - Integrated care (above)
 - DB’s queries about the Lister’s performance
 - Delegated Commissioning (GF)
 If you wish to raise any other points, please email them to bandj.hall@ntlworld.com

Next meeting to be held at Marymead Surgery on 30th January at 7pm, Leader Joy Hall.

Meetings for 2018

| | Full PPG Tuesdays 7.00 pm to 8.00 | |
|------------------|--|----|
| January | 30 | MM |
| February | 27 CAB speaker | K |
| March | 27 | MM |
| April | 24 | K |
| May | 22 | MM |
| June | 19 | K |
| July | 25 HYTH Knebworth Village Hall | |
| August | | |
| September | 25 | MM |
| October | 23 | K |
| November | 20 | MM |
| December | 18 | K |
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